

Privacy Policy

PROPROPERTYPROJECTS Ltd ("we", "our", "us") is committed to protecting your privacy and ensuring your personal information is handled securely and responsibly.

Who We Are

PROPROPERTYPROJECTS Ltd and provides serviced accommodation, property management, and guaranteed rent services across the UK.

If you have any questions regarding this Privacy Policy, please contact us via the details provided on our Contact Us page.

Information We Collect

We may collect and process the following information:

- Name
- Email address
- Telephone number
- Property address (for landlord enquiries)
- Booking details and accommodation requirements
- Any information submitted through our contact forms
- Website usage data through cookies and analytics

How We Use Your Information

We use your information to:

- Respond to enquiries
- Process accommodation bookings and requests
- Provide property management and guaranteed rent information
- Improve our website and services
- Communicate with you regarding your enquiry or booking
- Comply with legal and regulatory obligations

Legal Basis for Processing

We process personal information where:

- You have provided consent
- It is necessary to fulfil a contract or booking request
- It is necessary for our legitimate business interests
- We are required to comply with legal obligations

Data Sharing

We may share your information with trusted third-party service providers where necessary, including:

- Website hosting providers
- Booking and property management software providers
- Payment processors

- Professional advisers and regulatory bodies where required

We do not sell your personal information to third parties.

Data Security

We take appropriate technical and organisational measures to protect your personal information against unauthorised access, disclosure, alteration, or destruction.

Data Retention

We will only retain your personal information for as long as necessary to fulfil the purposes outlined in this policy or to comply with legal requirements.

Your Rights

Under UK data protection legislation, you have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of your information
- Object to processing in certain circumstances
- Request restriction of processing
- Request transfer of your data where applicable
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To exercise any of these rights, please contact us.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page.

Cookie Policy

This website uses cookies to improve your browsing experience and help us understand how visitors use our website.

What Are Cookies?

Cookies are small text files placed on your device when you visit a website. They help websites function properly and provide information to website owners.

Types of Cookies We Use

Essential Cookies

These cookies are necessary for the website to function correctly and cannot be switched off.

Examples include:

- Security cookies
- Session management cookies
- Form submission functionality

Analytics Cookies

These help us understand how visitors interact with our website so we can improve performance and user experience.

Examples include:

- Google Analytics
- Website traffic monitoring

Marketing Cookies

These may be used to measure the effectiveness of advertising campaigns and provide relevant marketing content.

Examples include:

- Meta (Facebook) Pixel
- Advertising and remarketing tools

Managing Cookies

When you first visit our website, you may be presented with a cookie banner allowing you to:

- Accept all cookies
- Reject non-essential cookies
- Manage your preferences

You can also control cookies through your browser settings.

Third-Party Cookies

Some cookies may be placed by third-party services integrated into our website, including analytics, booking systems, maps, and marketing tools.

Contact Us

If you have any questions about our use of cookies, please contact us through the details provided on our Contact Us page.

